



The Commonwealth of Massachusetts
EXECUTIVE OFFICE OF PUBLIC SAFETY AND SECURITY
STATE 911 DEPARTMENT

151 Campanelli Drive, Suite A ~ Middleborough, MA 02346

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CHARLES D. BAKER

Governor

KARYN E. POLITO

Lieutenant Governor

Annual TRS CPNI Certification

Annual section 64.5109 CPNI Certification for calendar year 2017

DANIEL BENNETT

*Secretary of Public Safety
and Security*

FRANK POZNIAK

Executive Director

Date: May 1, 2018

State: Massachusetts

Title of Signatory; Monna Wallace, Director of Programs, Massachusetts State 911 Dept.

I, Monna Wallace certify that I am the Programs Director for the Massachusetts State 911 Department serving as the TRS administrator and contact person with Hamilton Relay. I have knowledge that Hamilton Relay has established operating procedures that are adequate to ensure compliance with the Commission's TRS CPNI rules.

Hamilton Relay, Inc. has filed their TRS CPNI certification that included details about how their procedures ensure compliance and requirements set forth in section 64.5104 through 64.5111 of the Commission's rules.

There has been no instance in the past year where the company, or its agents or subcontractors, used, disclosed or permitted access to CPNI without complying with the approval procedures specified in the "TRS Proprietary Network Information Rules"

Thank you.

Monna Wallace

Director of Programs

Massachusetts State 911 Department

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